









Message: RE: Client Services Question

✉ RE: Client Services Question

From Kristen M. Setterlund, MSW,
LCSW
To Kraft, Emily;'Carrie Hoelscher'
Cc
Journal Recipients Emily.Kraft@oa.mo.gov

Date Friday, March 3, 2017 8:48 AM

 [image001.png](#) (3 Kb HTML)  [image014.jpg](#) (3 Kb HTML)  [image015.png](#) (7 Kb HTML)
 [image003.jpg](#) (3 Kb HTML)  [image004.jpg](#) (1 Kb HTML)  [image016.png](#) (2 Kb HTML)
 [image017.png](#) (3 Kb HTML)  [image018.png](#) (2 Kb HTML)

I have not been made aware of this situation yet. Carrie, can you let us know the name of the client so I can check with her LFCS worker regarding the transfer?



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From: Kraft, Emily [<mailto:Emily.Kraft@oa.mo.gov>]
Sent: Friday, March 03, 2017 8:34 AM
To: 'Carrie Hoelscher'
Cc: Kristen M. Setterlund, MSW, LCSW
Subject: RE: Client Services Question

Another note on this, LFCS should not discharge this client. If I can get the client name, I will reassign her in the system to Bethany.

Kristen – Are you able to provide this client's name?

From: Carrie Hoelscher [<mailto:carrie@allianceforlifemissouri.com>]
Sent: Thursday, March 02, 2017 4:58 PM
To: Kraft, Emily
Subject: Client Services Question

Emily,

Bethany is seeing a client that is currently enrolled in A2A with Lutheran Family and Children Services. The client is telling Bethany she would like to continue A2A services at Bethany. From what she has told her CM, LFCS has given her assistance in February. If this client ends up transferring services to Bethany, they would inherit her one month of utility or housing assistance help from LFCS in February, correct? That's the way I understand the contract but wanted to make sure.

Thanks!

Carrie

Carrie Hoelscher

A2A Program Manager



Email 1

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